



PHARMACEUTICAL & TECHNOLOGY CLINICAL MANAGEMENT ASSOCIATION

Company registration number 1997/017503/08

VAT nr: 4610170690

Terms and Conditions – Virtual CPD Subscription

Effective Date: 01 April 2026

Organisation: Pharmaceutical & Technology Clinical Management Association NPC

By subscribing to our Virtual CPD platform, you agree to the following terms and conditions. Please read them carefully before registering.

1. Subscription Fees and Payment

All subscription fees are payable in advance and processed securely online at the time of registration. By completing the subscription and payment, you agree to pay the applicable fees and acknowledge that access to the platform will commence immediately upon activation.

2. Refund Policy

Due to the nature of digital content and services, subscription fees are generally **non-refundable** once access has been granted. Refunds may be considered in limited circumstances, including:

- Duplicate or erroneous payments;
- Verified technical faults preventing access to the platform;
- Circumstances required by law.

Requests for refunds must be submitted in writing within **7 days of payment** with proof of transaction.

3. Access to Platform and Use of Materials

Subscribers are granted a limited, non-exclusive, non-transferable right to access and use the platform and its materials for personal professional development during the active subscription period.

Login credentials are personal and must not be shared. The organisation reserves the right to suspend or terminate access in cases of misuse, unauthorised sharing, or intellectual property infringement.

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Access is provided “as available.” While we strive for uninterrupted service, the organisation does not guarantee continuous access due to maintenance, updates, or technical issues.

4. Educational Content and Professional Responsibility

The platform provides educational content, including lectures, presentations, and resources for CPD purposes only.

Content is intended for informational purposes and **does not constitute medical advice, diagnosis, or treatment recommendations**. Subscribers are solely responsible for professional judgement, adherence to clinical guidelines, and ethical standards when applying information from the platform.

The organisation is not liable for any loss or damage arising from reliance on the content.

5. Intellectual Property

All content on the platform, including lectures, recordings, slides, graphics, text, and materials, remains the intellectual property of the organisation or content providers.

Subscribers may not reproduce, distribute, sell, or exploit any materials without prior written consent. Unauthorised use may result in termination of access and legal action.

6. Protection of Personal Information

Subscriber personal information is collected, stored, and processed in accordance with the **Protection of Personal Information Act 4 of 2013**.

Information is used to manage subscriptions, provide access to content, administer CPD records, and communicate updates. Personal data will not be shared with third parties except as required for platform operation or by law. Subscribers may request access to, correction of, or deletion of their personal information.

7. Limitation of Liability

The organisation is not liable for any indirect, incidental, or consequential damages arising from the use of the platform. While reasonable care is taken to ensure accuracy and availability, the platform and its content are provided “as is” without warranties of any kind.

8. Termination of Access

The organisation may suspend or terminate access to the platform in cases of:

- Breach of these Terms and Conditions;
- Unauthorised use of content or login credentials;
- Violation of applicable laws or regulations.

No refund will be provided for terminated subscriptions except where required by law.

9. Governing Law

These Terms and Conditions are governed by the laws of South Africa